



MyAccount Portal Guide

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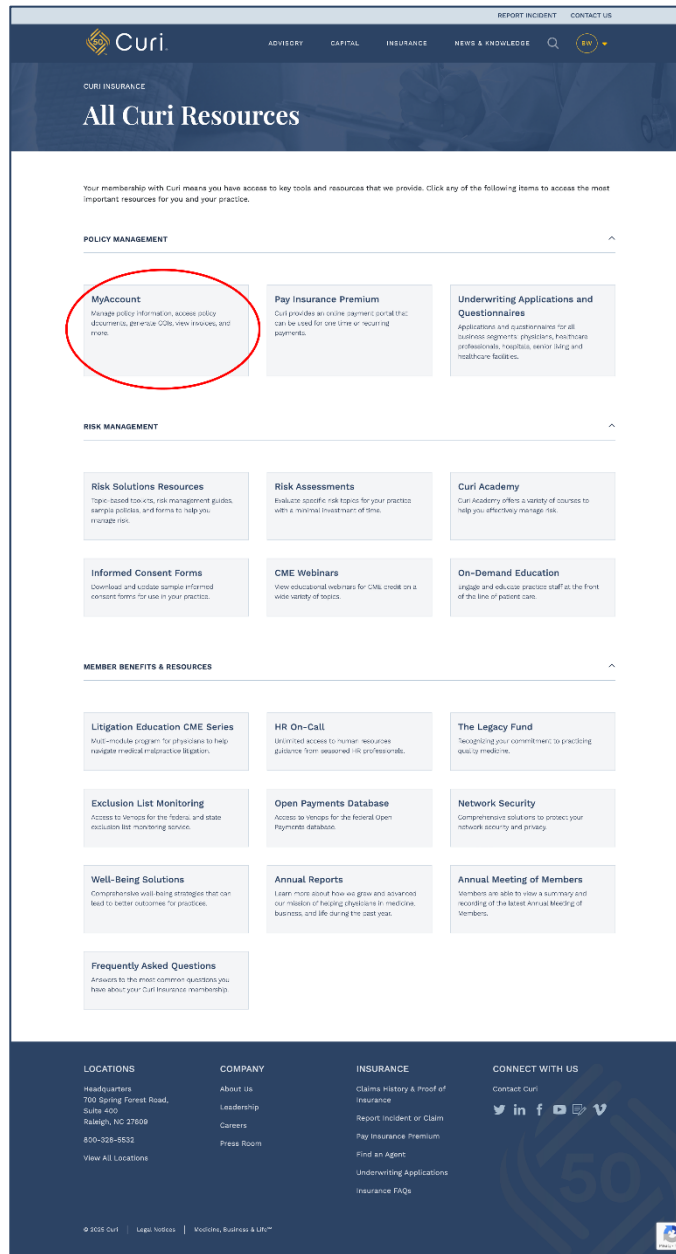
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Overview

Curi.com is your central place to access your MyAccount client portal, locate resources, and connect with your Curi team. Once you register as a new user, you can:

- View policy information
- Generate COI and obtain copies of policy documents
- Download invoices, pay bills, enroll in automatic recurring payments
- Access educational materials and Risk Resources and CMEs at no cost

The Curi.com **All Curi Resources** page provides access to MyAccount, Risk Management Resources and Member Benefits information.



Our secure **MyAccount** policy management portal is where you can obtain policy forms and COIs, see coverage, view your balance, pay bills and more. *Capabilities depend on user permissions. If you have open claims, you can see case file status.

This is the MyAccount Dashboard, which is accessible after logging into the portal.

The screenshot displays the MyAccount Dashboard for Curi. At the top left is the Curi logo with a '50' anniversary emblem. The top right corner features a user profile icon, 'Profile settings | Sign out', and a link for 'View All Policies'. A navigation bar below the header includes 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. A promotional banner for Curi's 50th anniversary is present, with a 'Learn more' link. The main content area is titled 'Good afternoon, John' and includes a search bar for policy names or numbers, currently showing 'Curi Hospital MHF008524 effective date 5/27/25'. Below the search bar is a section for 'Open case file status' with a 'View all' link. A table lists one case: 'One, Test 504788-1 Reported 05/27/2025' with a status of 'Defending' for 'Doe, Jane'. On the right side, there are two resource boxes: 'Risk Solutions Resources' and 'Risk Assessments', each with a 'Resources' or 'Start risk assessment' link.

Curi 50

Profile settings | Sign out
[View All Policies](#)

Dashboard Policies & Reports Payments & Invoices Incident / Case File

We want to hear from you!
Curi is celebrating 50 years of enhancing the lives of those we serve. Take our survey to let us know how we can make your future even better. [Learn more](#)

Good afternoon, John

Search by policy name or number
Curi Hospital MHF008524 effective date 5/27/25

Open case file status [View all](#)

One, Test 504788-1 Reported 05/27/2025	Doe, Jane	Defending
-------------------------------------------	-----------	-----------

Risk Solutions Resources
Topic-based toolkits, sample policies, and forms to help you and your practice manage risk.
[Resources](#)

Risk Assessments
Evaluate specific risk topics for your practice with a minimal investment of time.
[Start risk assessment](#)

Getting Started & Registration

Registering for MyAccount is quick and easy. You will need your policy number and web registration key, which can be found on your invoice. If you have questions or would like assistance, please call 1.800.328.5532.

Curi

Example Clinic, LLC
123 Main Street
Bloomington, MN 55420
United States

Invoice
Policy #: MXP000000
Date: 03/28/2025
Invoice #: 0000000001

Payment Due Date: 04/27/2025
Amount Due: \$ 1,063.00

Please make check payable and sent to:
MMIC Insurance Inc
PO Box 86
SDS 12-0740
Minneapolis, MN 55486-0740
United States

Go to myaccount.curi.com for online payment options
Detach and return this portion with your payment

Keep this portion for your records

Curi

Example Clinic, LLC
Web Registration Key: 6MZEHL5CLK
Policy Term: (03/03/2025 - 03/03/2026)

Previous Invoice Account Balance	\$	0.00
Payments Received	\$	0.00
Account Balance Forward	\$	0.00
Account Activity This Period		
-Renewal/New Business	\$	4,252.00
-Endorsements	\$	0.00
-Patient Comp Fund/HCSF	\$	0.00
-Internal Adjustments	\$	0.00
-Refunds	\$	0.00
Account Balance	\$	4,252.00
Amount Due	\$	1,063.00

If you have any questions, please contact your agency or the finance department at ar.mmic@curi.com or (800) 328-5532

MMIC Insurance Inc
7650 Edinborough Way, Suite 525, Minneapolis, MN, 55435

MMIC Insurance Inc

1. Visit <https://myaccount.curi.com/register>
2. Start by entering the registration code and policy number found on your invoice
3. Fill in your details, then click Continue



Start Registration

Customize Account

Sign In

Register Your Account

Tell us a bit more about you...

- I'm a policy holder or an associate
- I'm a broker partner representing clients

Policy number

1234567

Web registration key

ABC123

Set contact & password details

First name

John

Last name

Doe

Email

john.doe@hospital.com

Confirm email

john.doe@hospital.com

Phone number

123-456-7890

Password

.....

Confirm password

.....

CONTINUE

Need help?

OneConnect@curi.com

1.800.328.5532

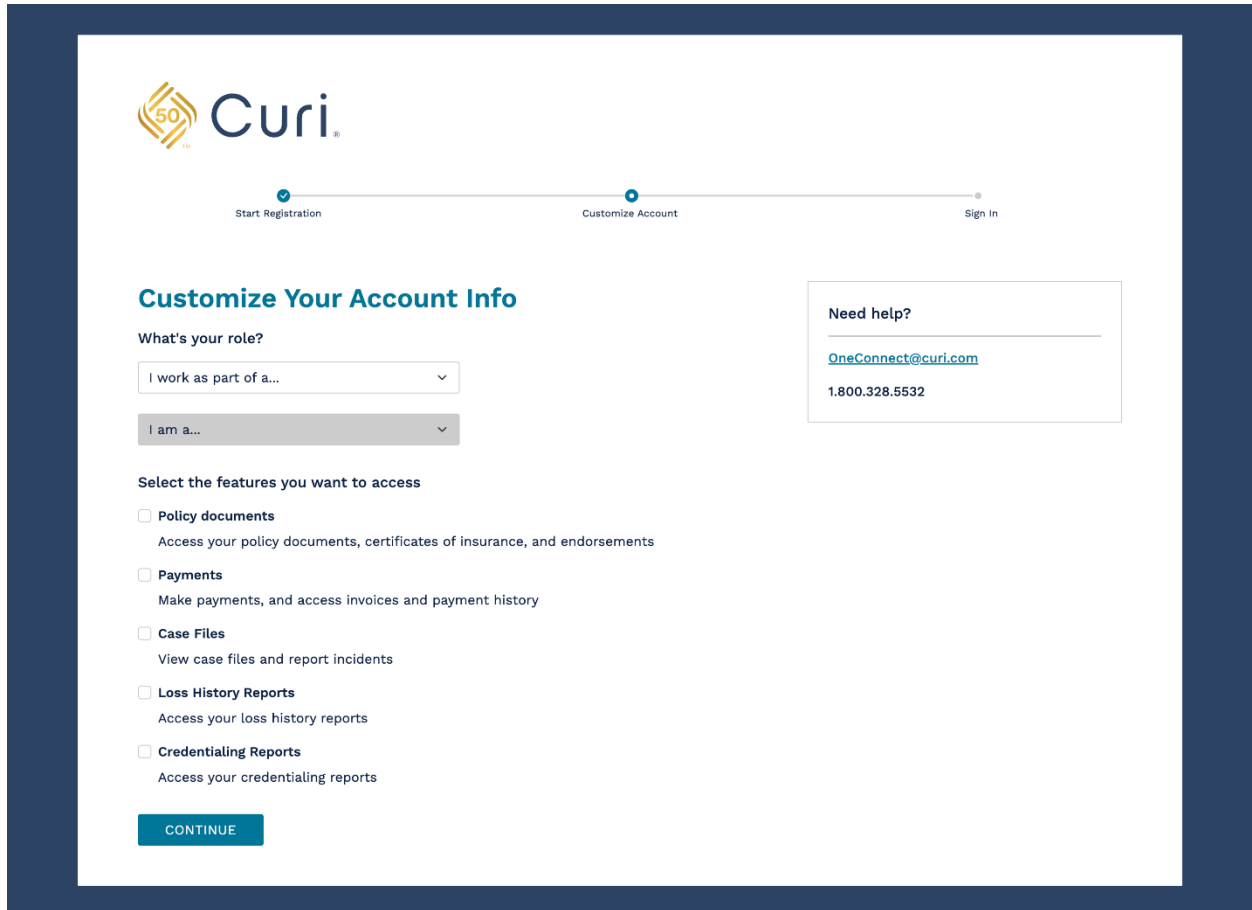
You can find your web registration code on your invoice

[View invoice example](#)

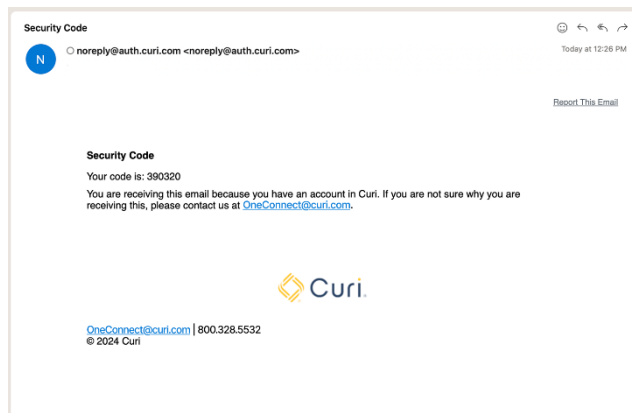
Password must include:

- Uppercase letter
- Lowercase letter
- One number
- One special character (Ex : #,?,!,@,\$,%^,&,*,-)
- Minimum ten characters

4. Customize your role and select the features you want to access. We suggest selecting loss history and credentialing reports. This will make it easier if you request these reports in the future.

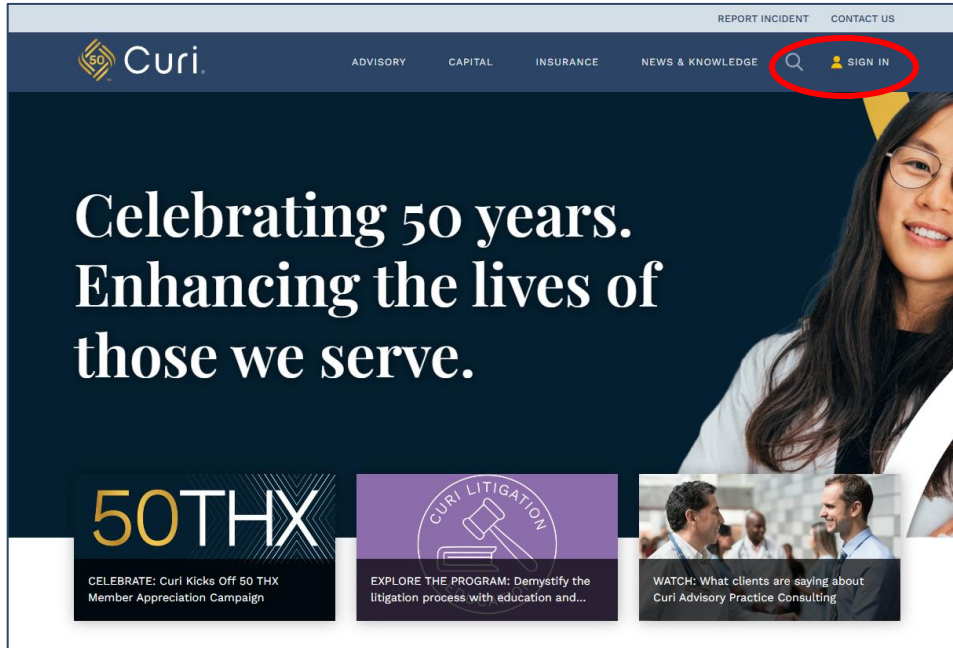


Check your inbox to complete your registration.






Sign In

Visit Curi.com and use the Sign In link in the upper right corner. As part of our secure process, you must verify your identity using the email address from your MyAccount registration during login.

A screenshot of the Curi.com login form. The form is centered on a dark blue background. It features the Curi logo at the top, followed by the text 'Welcome' and 'Log in to Curi to continue to Curi.com.'. Below this are two input fields: 'Email address*' and 'Password*'. The 'Password*' field has a toggle icon for visibility. A link for 'Forgot password?' is located below the password field. At the bottom of the form is a dark blue 'Continue' button.


REPORT INCIDENT CONTACT US

 ADVISORY CAPITAL INSURANCE NEWS & KNOWLEDGE  

John Doe
john.doe@hospital.com

[Change Password](#)
[Change Email](#)

SIGN OUT

[Curi Capital](#)
[Wealthview Sign In](#) 

MyAccount
Manage your policy, generate COIs, view invoices, and more.

Risk Solutions Resources
Toolkits, sample policies, and forms to help you manage risk.

Risk Assessments
Evaluate specific areas of risk within your practice with a minimal investment of time

CME Webinars
View educational webinars for CME credit on a wide variety of topics

HR On-Call
Unlimited access to human resources guidance from seasoned HR professionals

Report a Claim
Curi is here to help. We take your case very seriously and put our best on it right away.

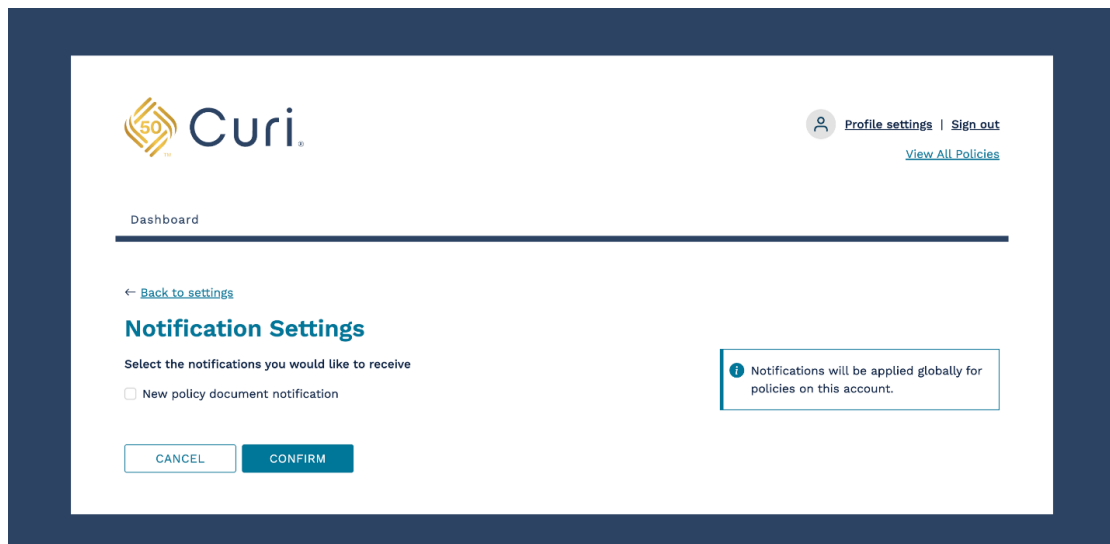
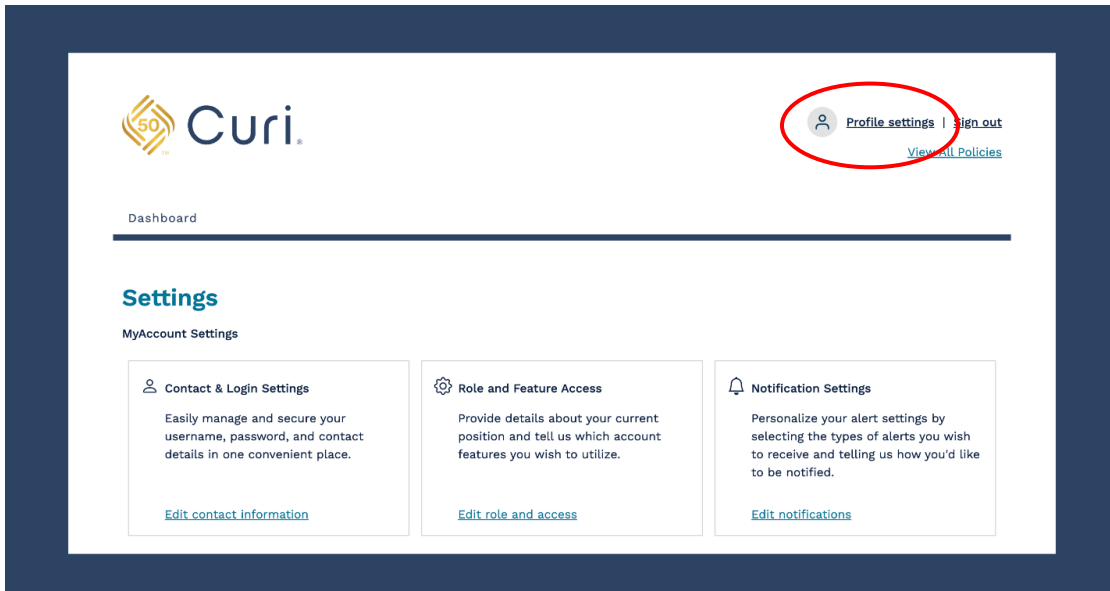
Curi Academy
Curi Academy offers a variety of courses to help you effectively manage risk

Informed Consent Forms
Download and update sample informed consent forms for use in your practice

All Curi Resources
Explore all the resources Curi offers to insurance members.

Settings & Notifications

Use Profile Settings to navigate to your MyAccount settings. Review setting options for Login, Role & Feature Access and Notifications to receive alerts when new documents and notices are available.



Dashboard

[← Back to settings](#)

Role and Feature Access

Has your role changed?

Physician-owned practice or clinic

Clinician or physician

Select the features you want to access

- Policy Documents
- Payments
- Case Files
- Loss History Reports
- Credentialing Reports

[UPDATE](#)

[← Back to settings](#)

User Information: John Doe

Phone

Email Address: john.doe@hospital.com
Contact OneConnect@curi.com or call 1.800.328.5532 to update your email address.

[SAVE CHANGES](#)

Policy Documents

View or download policy documents and reports from this tab.

The screenshot displays the Curi user interface. At the top left is the Curi logo. In the top right corner, there are links for 'Profile settings | Sign out' and 'View All Policies'. A navigation bar contains 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. The 'Policies & Reports' dropdown menu is open, with 'Policy Documents' highlighted by a red circle. Other items in the menu include 'Credentialing Reports' and 'Loss History Reports'. Below the navigation bar, there is a search bar with the text 'Curi Hospital MHF008524 effective date 5/27/25'. A section titled 'Good afternoon, John' is visible. Below this, there is a section for 'Open case file status' with a 'View all' link. A table shows a case with details: 'One, Test 504788-1 Reported 05/27/2025', 'Doe, Jane', and 'Defending'. On the right side, there are two panels: 'Risk Solutions Resources' and 'Risk Assessments', each with a 'Resources' link.

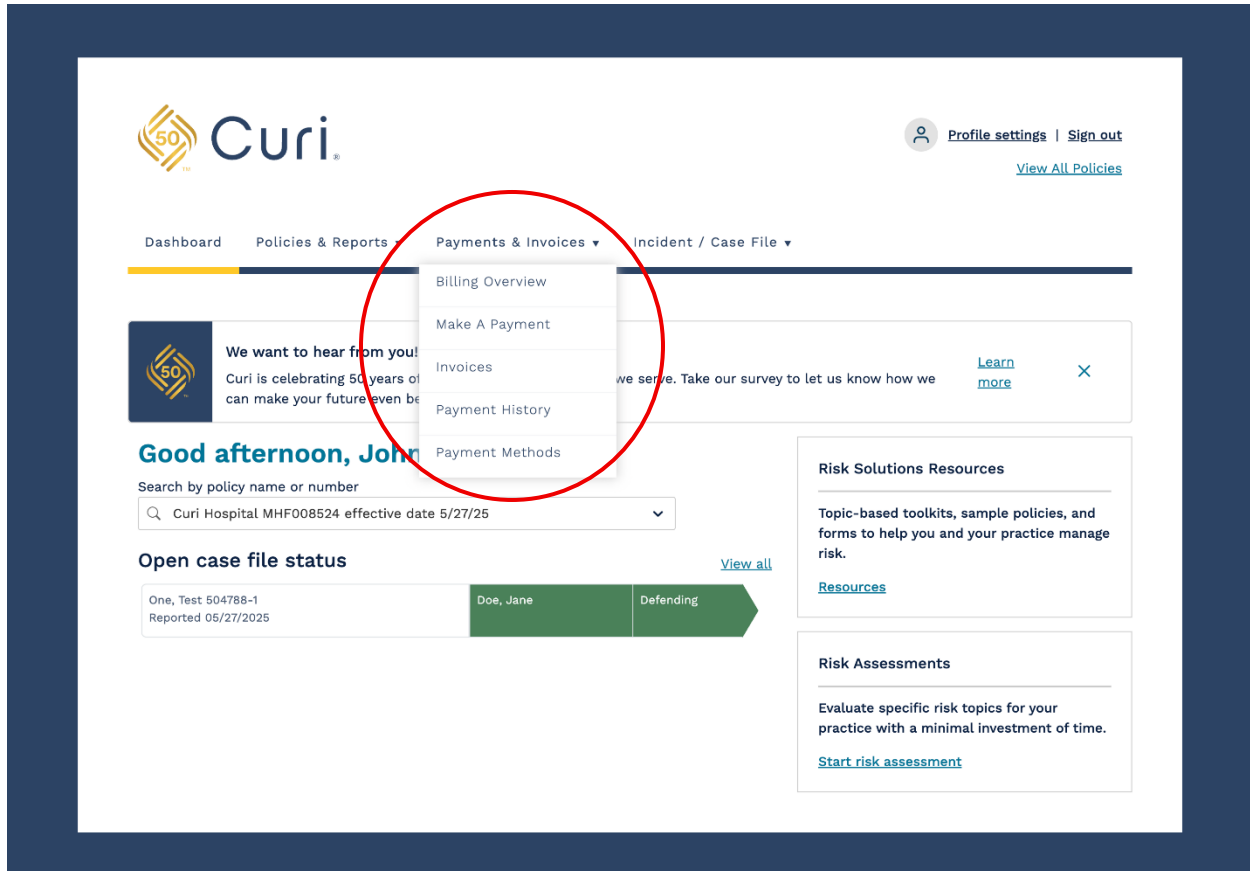
If you have multiple policies, select the policy from the drop-down menu. Then, navigate to the policy forms, certificate of insurance or endorsement tab to find the document(s) you need. You can open and export the documents you need.

The screenshot shows the Curi 50 portal interface. At the top left is the Curi 50 logo. On the top right, there are links for 'Profile settings', 'Sign out', and 'View All Policies'. A navigation bar includes 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. The main section is titled 'Policy documents' and features a search bar containing 'Curi Hospital MHF008550 effective date 1/1/25'. Below the search bar is a 'Policy term' dropdown set to '01/01/2025 - 01/01/2026'. There are three tabs: 'Policy Forms', 'Certificates of Insurance', and 'Endorsements'. A table below lists documents with columns for 'Created', 'Document', 'Effective', 'Open', and 'Select All'. A callout box on the right states: 'To obtain policy documents not available here, please email OneConnect@curi.com or call 1.800.328.5532.'

Created	Document	Effective	Open	Select All
06/06/2025	Transaction Summary	01/01/2025		<input type="checkbox"/>
06/06/2025	Thank You Letter	01/01/2025		<input type="checkbox"/>
06/06/2025	Premium Detail	01/01/2025		<input type="checkbox"/>
06/06/2025	Declarations	01/01/2025		<input type="checkbox"/>
06/06/2025	Schedule of Insureds	01/01/2025		<input type="checkbox"/>
06/06/2025	Common Conditions	01/01/2025		<input type="checkbox"/>
06/06/2025	Facility Medical Professional Liability Insurance Claims-Made and Reported	01/01/2025		<input type="checkbox"/>
06/06/2025	Minnesota Amendatory Endorsement	01/01/2025		<input type="checkbox"/>
06/06/2025	Punitive Damages Exclusion Endorsement – Medical Professional Liability - Claims-Made and Reported	01/01/2025		<input type="checkbox"/>

Payments

Payment & Invoices gives you full access to invoices, payment options and billing history.



Navigate to the Billing Overview page from the Payment & Invoices menu. From this page, you can view the amount due, make a one-time payment, enroll in recurring payments and see recent payments. If you have multiple policies, select the policy you need from the drop-down menu.

Curi

Profile settings | Sign out
[View All Policies](#)

Dashboard Policies & Reports Payments & Invoices Incident / Case File

Billing Overview

Q Curi Hospital MHF008524 effective date 5/27/25

Minimum amount due	Total amount due
\$1,404.00	\$5,607.00

Due on 06/26/2025

**Minimum amounts due may change based on payments and policy activity*

Set up recurring payment & never be late with a payment...

Recent payments

There are no recent payments to display.

The Make a One-time Payment page allows you to add a payment method or select one that you have on file to pay your premium online.

Make a One-time Payment

Q Curi Hospital MHF008524 effective date 5/27/25

Minimum amount due
\$1,404.00
Due on 06/26/2025

Total amount due
\$5,607.00

**Minimum amounts due may change based on payments and policy activity*

\$1,404.00 Minimum amount due 06/26/2025

\$5,607.00 Pay in full

Other amount

Select a payment method on file

[+ Add payment method](#)

I agree that by selecting pay now and by providing the payment information, I am authorizing MMIC to charge either my credit card or bank account for the charges as listed as payment for MMIC professional liability insurance coverage. I understand that to prevent coverage interruption, credit card information will automatically be updated by the issuing company, and I am consenting to such card updater services. I understand that by agreeing to this indicated payment, I am stating that I am the policyholder or appointed representative, and am fully authorized to incur charges billed to this account and will not dispute the payment with my credit card company as long as the transaction corresponds to the terms indicated on the [payment terms & conditions](#). If your policy has a credit balance due to an overpayment, policy endorsement, or cancellation, we will refund the credit balance unless it can be applied to an upcoming invoice. All refunds will be processed via check.

PAY NOW

Add Payment Method

Bank Account Credit Card

Account holder name

Account holder phone

By reg number

Account number

ADD PAYMENT METHOD

CANCEL

See and download all your invoices and payment history. If you have multiple Curi policies, use the drop-down menu to select the policy you need.

Payment history

Search: Curi Hospital MHF008524

Search results

Date ↓	Amount ↓	Paid By ↓	Confirmation ↓
04/30/2025	\$63,253.00	ACH ending in 3480	1234-5678
03/05/2025	\$338,530.00	ACH ending in 3480	8765-4321

Invoices

Search: Curi Hospital MHF008424

Search results

Date ↓	Invoice ↓	Amount ↓	Open
06/03/2025	#000001	\$65,238.00	
06/02/2025	#000002	\$64,740.00	
04/01/2025	#000003	\$63,253.00	
02/04/2025	#000004	\$338,530.00	
01/28/2025	#000005	\$335,582.00	

Risk Resources

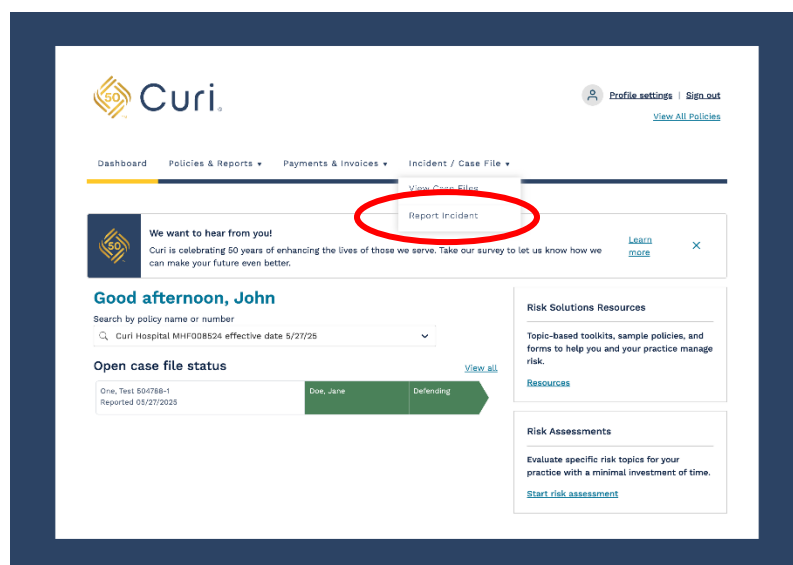
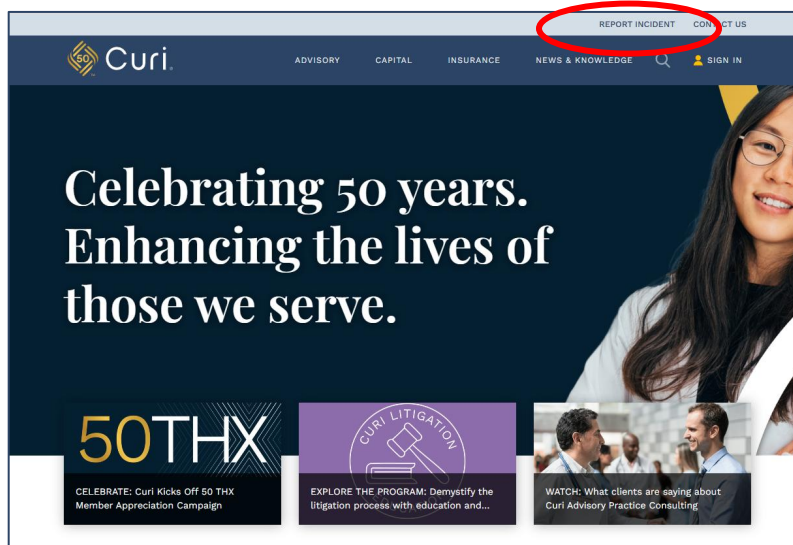
Browse our multi-chapter Risk Management Guide, CME opportunities, toolkits, a host of webinars, and more. Please note, client login is required for most Risk Resources. There are several ways to access Risk Resources: from MyAccount, on the All Curi Resources page or on the Curi.com News & Knowledge section.

The screenshot displays the Curi MyAccount portal interface. At the top left is the Curi logo with a '50' anniversary emblem. The top right shows user profile options: 'Profile settings | Sign out' and a link to 'View All Policies'. A navigation bar includes 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. A survey banner asks for user feedback. Below this, a personalized greeting 'Good afternoon, John' is followed by a search bar containing 'Curi Hospital MHF008524 effective date 5/27/25'. An 'Open case file status' section shows a case for 'Doe, Jane' in a 'Defending' status. On the right, two resource boxes are highlighted with a red circle: 'Risk Solutions Resources' (offering topic-based toolkits) and 'Risk Assessments' (for evaluating specific risk topics).

The screenshot displays the Curi Insurance website interface. At the top, a dark blue navigation bar contains the Curi logo on the left and several menu items: 'ADVISORY', 'CAPITAL', 'INSURANCE', 'NEWS & KNOWLEDGE', and 'CONTACT US'. The 'NEWS & KNOWLEDGE' menu item is circled in red. Below the navigation bar, the main header area features the text 'CURI INSURANCE' and 'All Curi Resources'. A sub-header reads: 'Your membership with Curi means you have access to key tools and resources that we provide. Click any of the following items to access the most important resources for you and your practice.' The content is organized into two main sections: 'POLICY MANAGEMENT' and 'RISK MANAGEMENT'. The 'POLICY MANAGEMENT' section includes three cards: 'Policyholder Services (PHS)', 'MyAccount', and 'Pay Insurance Premium'. The 'RISK MANAGEMENT' section includes six cards: 'Risk Solutions Resources', 'Risk Assessments', 'Curi Academy', 'Informed Consent Forms', 'CME Webinars', and 'On-Demand Education'. The entire 'RISK MANAGEMENT' section is circled in red.

Claims

Report a claim from Curi.com or by signing into MyAccount. By signing in, some of your information will be prefilled. If you need help submitting a report, you can also call us at 1-800-328-5532.



All information gathered on our online submission form is considered confidential and will be sent to us through a secure connection. Please provide as much information as you can. This allows us to determine how to best assist you. It's OK if you can't complete every field. Once you submit, you will receive an email confirmation, and we will put our best on it right away.

Report an Incident or Claim

Policy

Curi Hospital MHP008924 effective date 6/27/25

If you need help submitting this report, please contact us at [1.800.328.6532](tel:18003286532).

We are here to help

Please provide us with as much information as you can. This allows us to determine how to best assist you. It's ok if you can't complete every field. If you need help submitting this report, please contact us at [1.800.328.6532](tel:18003286532). Once you submit you will receive an email confirmation and we will put our best on it right away.

Note: All information gathered on this form is considered confidential and will be sent to us through a secure connection.

Type of coverage at issue*

- Medical Professional Liability (MPL)**
For example, a patient or resident medical incident, meaning an adverse or unanticipated outcome (harm, event) has occurred as a result of providing medical professional services.
- General Liability (GL)**
For example, a visitor was injured on your premises (slip and fall), not as a result of providing medical professional services.
- Patient Medical Expense (PME)**
For example, you want to cover a patient or resident's out-of-pocket expenses for subsequent medical care as a gesture of goodwill, but there is no claim for damages.
- Medical Payments (ML)**
For example, you want to cover medical expenses for a visitor injured on your premises, where liability is not an issue.
- Patients Personal Property**
For example, lost or damaged patient or resident property (eyeglasses, dentures, hearing aids, etc.).
- Licensure Proceeding**
For example, you have received correspondence or a complaint from a state board that regulates medical or nursing licensure or practice.
- Cyber Solutions**
For example, a cyber-security threat is at issue, or there has been a breach of confidential patient information.
- Medefense Plus**
For example, you are undergoing a regulatory proceeding.
- Other**
If none of these options apply or you do not know the answer, no problem! We will figure it out together.

Person submitting this notice*

First Name* Last Name*
Office Phone* Mobile Phone
Email*

Provider or entity at issue*

Select provider
Office Phone Mobile Phone
Email
[ADD ANOTHER](#)

State in which event occurred*

Select

Location of event

Facility name
Street address Suite or unit
City State Zip

Patient name and date of birth*

First name* MI Last name* Unknown
Date of birth* This is a Labor & Delivery incident

Incident date and description*

Date*
Description 0 / 5000

Point of contact for this notice

Select
First Name Last Name
Office Phone* Mobile Phone*
Email*

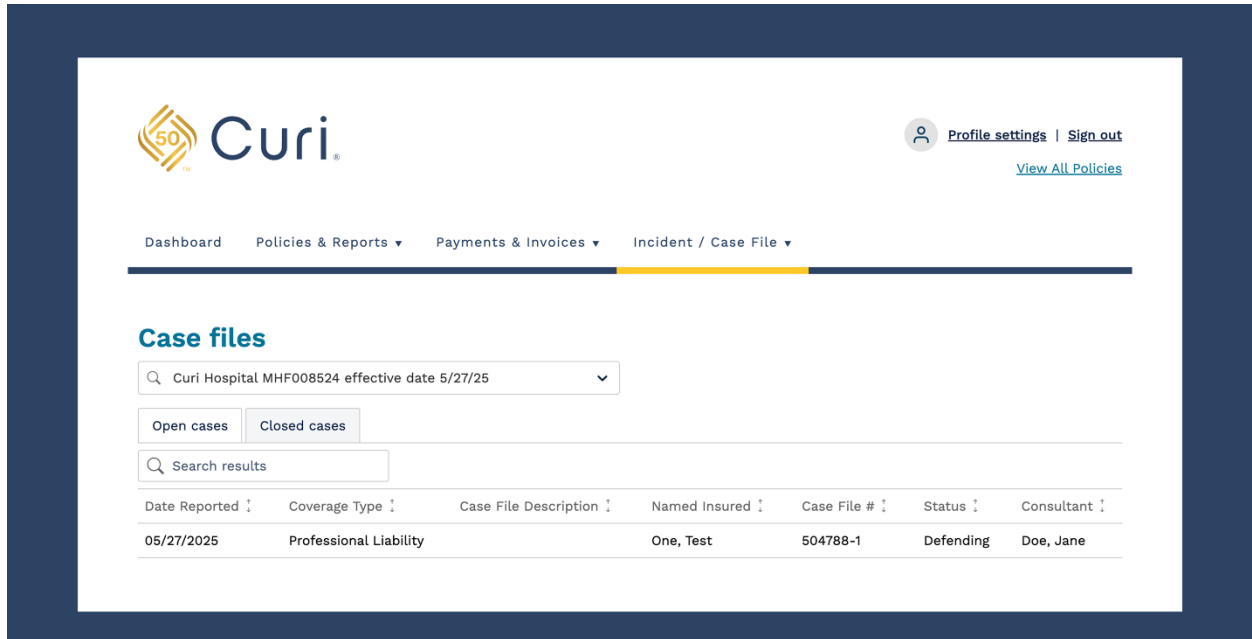
Attach documents

[ADD FILE](#)

Additional comments

[REVIEW REPORT](#)

If you'd like to see information related to any current or past claim, select View Case Files in the Incident/Case File drop-down menu. If you have multiple Curi policies, use the drop-down menu to select the policy you need.



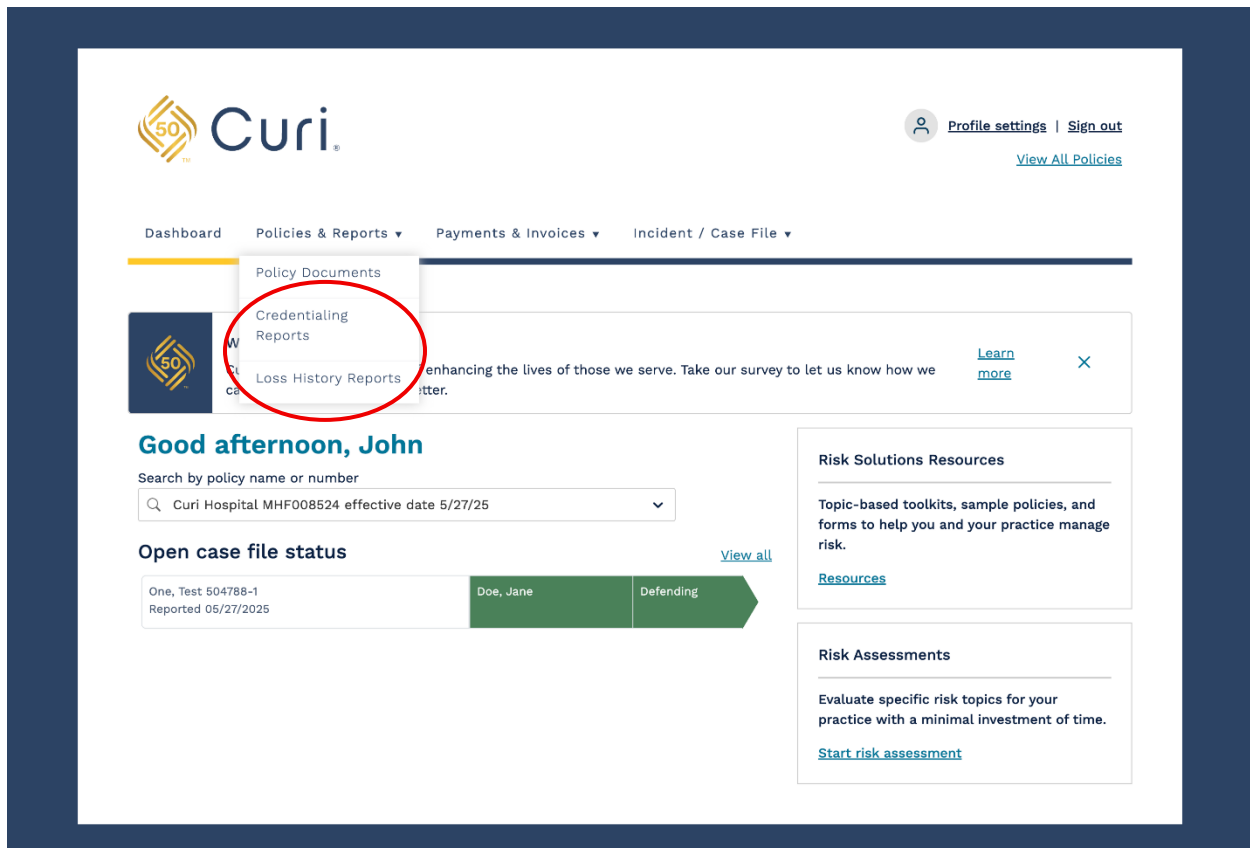
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Date Reported ↓	Coverage Type ↓	Case File Description ↓	Named Insured ↓	Case File # ↓	Status ↓	Consultant ↓
05/27/2025	Professional Liability		One, Test	504788-1	Defending	Doe, Jane

Credentialing and Loss Reports

Through MyAccount, you can obtain:

- Claims credentialing report (generally for hospital or practice use) – evidence of malpractice dates of coverage, limits, and claims history
- Loss run report (generally for agent or provider use) – includes policy number and term and claims history and status



Select the item from the Policy & Reports menu. Credentialing and Loss Reports are available to download instantly for users who have MyAccount admin credentials on a policy. Users who do not have the required permissions can request access.

Loss history reports

John Doe - MMP001234

Limited-access feature

This report includes protected data, and your account does not currently provide access. Approval from our team is required, which can take 24–48 hours.

[REQUEST ACCESS](#)

Credentialing reports

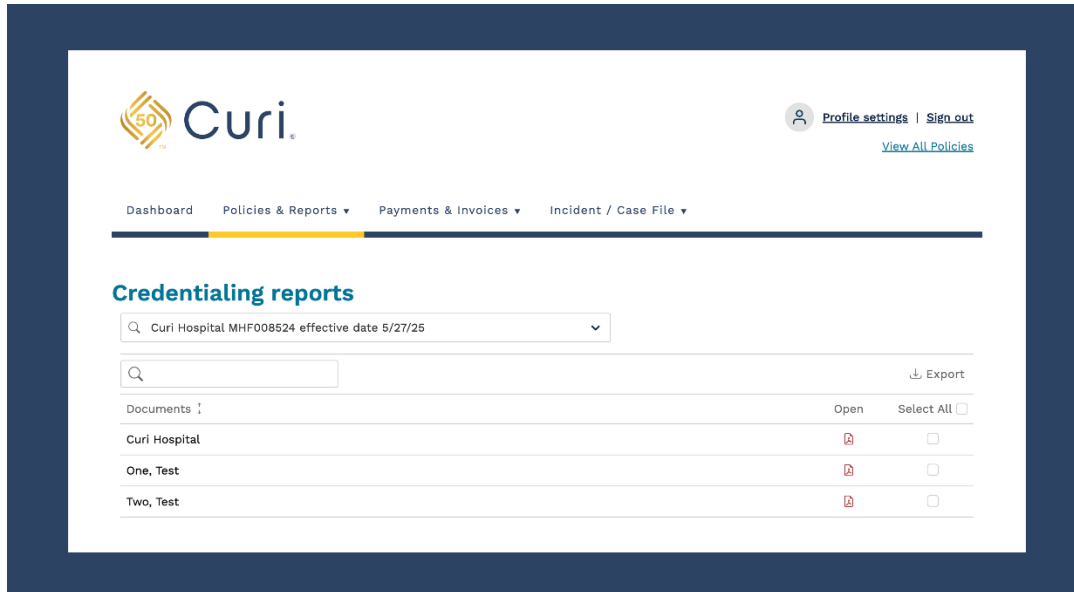
John Doe - MMP001234

Limited-access feature

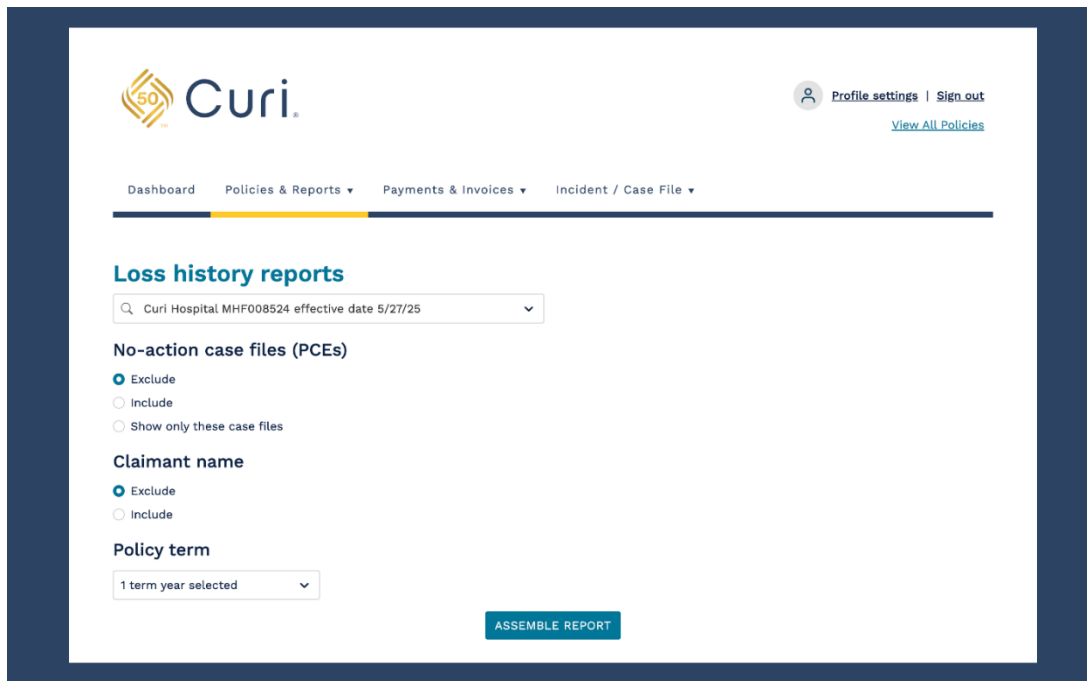
This report includes protected data, and your account does not currently provide access. Approval from our team is required, which can take 24–48 hours.

[REQUEST ACCESS](#)

Clients who have multiple Curi policies should select the policy from the drop-down menu for the report needed.



For Loss History reports, select the attributes to include in your report. Select Assemble Report.



Select the type of file you'd like to download.

Curi 50 Profile settings | Sign out
[View All Policies](#)

Dashboard Policies & Reports Payments & Invoices Incident / Case File

Loss history reports

Q Curi Hospital MHF008524 effective date 5/27/25

No-action case files (PCEs)

- Exclude
- Include
- Show only these case files

Claimant name

- Exclude
- Include

Policy term

1 term year selected

Curi Hospital

- Terms Year 05/2025
- No action case files excluded
- Claimant name excluded

PDF CSV

RESET

Contact Us

Curi is here to help. If you need help with MyAccount, contact your Curi Account Representative or the Curi OneConnect team at 1-800-328-5532 or oneconnect@curi.com.